

AGENDA
QUALITY, PATIENT CARE AND PATIENT EXPERIENCE COMMITTEE
OF THE EL CAMINO HOSPITAL BOARD OF DIRECTORS

Tuesday, September 8, 2020 – 5:30pm

El Camino Hospital | 2500 Grant Road, Mountain View, CA 94040

PURSUANT TO STATE OF CALIFORNIA EXECUTIVE ORDER N-29-20 DATED MARCH 18, 2020, EL CAMINO HEALTH **WILL NOT BE PROVIDING A PHYSICAL LOCATION FOR THIS MEETING.** INSTEAD, THE PUBLIC IS INVITED TO JOIN THE OPEN SESSION MEETING VIA TELECONFERENCE AT:

1-669-900-9128, MEETING CODE: 760-083-0558#. No participant code. Just press #.

PURPOSE: To advise and assist the El Camino Hospital (ECH) Board of Directors (“Board”) in constantly enhancing and enabling a culture of quality and safety at ECH, and to ensure delivery of effective, evidence-based care for all patients. The Quality Committee helps to assure that excellent patient care and exceptional patient experience are attained through monitoring organizational quality and safety measures, leadership development in quality and safety methods and assuring appropriate resource allocation to achieve this purpose.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
1. CALL TO ORDER/ROLL CALL	Julie Kliger, Quality Committee Chair		5:30 – 5:32pm
2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Julie Kliger, Quality Committee Chair		information 5:32 – 5:33
3. CONSENT CALENDAR ITEMS <i>Any Committee Member or member of the public may pull an item for discussion before a motion is made.</i>	Julie Kliger, Quality Committee Chair	<i>public comment</i>	motion required 5:33 – 5:34
Approval <ul style="list-style-type: none"> a. Minutes of the Open Session of the Quality Committee Meeting (06/01/2020) b. Minutes of the Open Session of the Quality Committee Meeting (08/03/2020) Information <ul style="list-style-type: none"> c. FY20 Quality Dashboard d. Progress Against FY21 Committee Goals e. Hospital Update f. Pacing Plan g. Report on Board Actions h. ED Patient Satisfaction i. Quality Committee Follow-Up Tracking 			
4. PATIENT STORY	Cheryl Reinking, RN, CNO		information 5:34 – 5:39
5. PATIENT EXPERIENCE (GRIEVANCES AND PATIENT LETTERS)	Cheryl Reinking, RN, CNO		discussion 5:39 – 5:54
6. PROGRESS ON QUALITY AND SAFETY PLAN	Mark Adams, MD, CMO		discussion 5:54 – 6:24
7. QUALITY COMMITTEE SELF-ASSESSMENT REVIEW	Julie Kliger, Quality Committee Chair		discussion 6:24 – 6:44
8. PUBLIC COMMUNICATION	Julie Kliger, Quality Committee Chair		information 6:44 – 6:47
9. ADJOURN TO CLOSED SESSION	Julie Kliger, Quality Committee Chair	<i>public comment</i>	motion required 6:47 – 6:48

A copy of the agenda for the Regular Meeting will be posted and distributed at least seventy-two (72) hours prior to the meeting. In observance of the Americans with Disabilities Act, please notify us at (650) 988-7504 prior to the meeting so that we may provide the agenda in alternative formats or make disability-related modifications and accommodations.

AGENDA ITEM	PRESENTED BY		ESTIMATED TIMES
10. POTENTIAL CONFLICT OF INTEREST DISCLOSURES	Julie Kliger, Quality Committee Chair		information 6:48 – 6:49
11. CONSENT CALENDAR <i>Any Committee Member may pull an item for discussion before a motion is made.</i>	Julie Kliger, Quality Committee Chair		motion required 6:49 – 6:50
<p>Approval <i>Gov't Code Section 54957.2.</i></p> <ul style="list-style-type: none"> a. Minutes of the Closed Session of the Quality Committee Meeting (06/01/2020) b. Minutes of the Closed Session of the Quality Committee Meeting (08/03/2020) <p>Information</p> <ul style="list-style-type: none"> c. Quality Council Minutes 			
12. <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: <ul style="list-style-type: none"> - Medical Staff Credentialing and Privileges Report 	Mark Adams, MD, CMO		motion required 6:50 – 6:57
13. <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: <ul style="list-style-type: none"> - Annual Patient Safety Report 	Mark Adams, MD, CMO		discussion 6:57 – 7:12
14. <i>Health and Safety Code Section 32155</i> for a report of the Medical Staff; deliberations concerning reports on Medical Staff quality assurance matters: <ul style="list-style-type: none"> - Serious Safety Event/Red Alert Report 	Mark Adams, MD, CMO		discussion 7:12 – 7:22
15. ADJOURN TO OPEN SESSION	Julie Kliger, Quality Committee Chair		motion required 7:22 – 7:23
16. RECONVENE OPEN SESSION/ REPORT OUT To report any required disclosures regarding permissible actions taken during Closed Session.	Julie Kliger, Quality Committee Chair		information 7:23 – 7:24
17. CLOSING WRAP UP	Julie Kliger, Quality Committee Chair		discussion 7:24 – 7:29
18. ADJOURNMENT	Julie Kliger, Quality Committee Chair	<i>public comment</i>	motion required 7:29 – 7:30