



**Minutes of the Open Session of the  
Quality, Patient Care and Patient Experience Committee  
of the El Camino Hospital Board of Directors  
Monday, November 1, 2021**

**El Camino Hospital | 2500 Grant Road, Mountain View, CA 94040**

**Members Present**

**Julie Kliger, MD, Chair\*\***  
**Terrigal Burn, MD\*\***  
**Michael Kan, MD**  
**Apurva Marfatia, MD**  
**Jack Po, MD\*\***  
**Carol Somersille, MD\*\***  
**George O. Ting, MD\*\***  
**Alyson Falwell\*\***  
**Melora Simon\*\***

**Members Absent**

**Krutica Sharma, MD**  
**Caroline Currie**

**\*\*via teleconference**

Agenda Item	Comments/Discussion	Approvals/ Action
<b>1. CALL TO ORDER/ ROLL CALL</b>	The open session meeting of the Quality, Patient Care and Patient Experience Committee of El Camino Hospital (the “Committee”) was called to order at 5:30pm by Chair, Julie Kliger. A verbal roll call was taken. Ms. Simone joined at 5:35pm and Dr. Marfatia joined at 5:38pm. Dr. Sharma and Ms. Currie were not present during roll call. All other members were present at roll call and participated in-person or telephonically. A quorum was present pursuant to State of California Executive Orders N-25-20 dated March 12, 2020 and N-29-20 dated March 18, 2020.	
<b>2. POTENTIAL CONFLICT OF INTEREST DISCLOSURES</b>	Chair Kliger asked if any Committee members had a conflict of interest with any of the items on the agenda. No conflicts were reported.	
<b>3. CONSENT CALENDAR</b>	<p><b>Motion:</b> To approve the consent calendar.</p> <p><b>Movant:</b> Kan  <b>Second:</b> Ting  <b>Ayes:</b> Kliger, Burn, Kan, Po, Somersille, Ting, Falwell  <b>Noes:</b> None  <b>Abstain:</b> None  <b>Absent:</b> Marfatia, Sharma, Currie, Simon  <b>Recused:</b> None</p> <p>Dr. Adams discussed a few items around the consent calendar:</p> <ul style="list-style-type: none"> <li>• Goal of C-Section of 2030</li> <li>• Discharging patients on multiple anti-psychotics</li> <li>• MRI/Stroke Time</li> </ul>	<p><b>Consent Calendar approved</b></p>
<b>4. CHAIR’S REPORT</b>	<p>Chair Kliger asked that George Ting, MD to report on her behalf since she was absent at the last meeting.</p> <p>George Ting shared the Board reviewed the Financial Report. Net Operating Income was good considering Covid. Due to the stock market, Net income had a banner year. These results were audited by an Auditing firm and they reported back that everything was excellent. In closed session, the Board reviewed the Executive Compensation</p>	

	<p>more and approved the recommendations by the Executive Compensation Committee. One new item included was to purchase the property at 2660 Grant Rd. Additionally, in the last Board meeting Dan Woods, CEO provided an update on the Strategic Planning Process.</p>	
<b>5. PATIENT STORY</b>	<p>Cheryl Reinking, CNO presented a Press Ganey survey regarding a patient who was admitted to the hospital after dinner when food service was no longer available. In these situations, pre-made sandwiches are available to be given to patients. This patient was given a sandwich with apple slices. Unfortunately, the patient is allergic to apples. She did not eat the apples but a double check regarding food allergies was missed and it is important to note this allergy was listed in her chart. Going forward, there will be a sticker on the plate reminding the nurse to check the food allergy before giving it to the patient. Also, because of her after dinner admission, she was given a generic meal for breakfast versus having the opportunity to choose what she would like. Going forward, an alert will go out to the nurses to remind them to get the patients preference when it's a night admission.</p>	
<b>6. FY 2022 QUARTERLY DASHBOARD REVIEW</b>	<p>Dr. Adams and Dr. Reinking presented the FY22 Quarterly Dashboard and addressed the following items:</p> <ul style="list-style-type: none"> <li>• Catheter Associated Urinary Tract Infection metric</li> <li>• Patient Throughput metric</li> <li>• Sepsis Mortality Index</li> </ul> <p>Chair Kliger asked to add in the summary or overview section how these initiatives have affected the quarterly results when the Dashboard is reviewed again. Dr. Adams acknowledged and confirmed that can be done.</p>	
<b>7. EL CAMINO HEALTH MEDICAL NETWORK QUARTERLY REPORT</b>	<p>Ute Burness and Vince Manoogian presented the El Camino Health Medical Network Quarterly Report and reviewed the following:</p> <ul style="list-style-type: none"> <li>• 8 Quality Metrics – Overview</li> <li>• Quality Composite Metric Performance – FY22 Q1</li> <li>• 2021 MIPS Performance YTD as of September 2021</li> </ul> <p>Dr. Somersille requested to have additional information with how each protocol in place improved the metrics and by how much for the next meeting.</p> <p>Chair Kliger followed up by agreeing with Dr. Somersille's request stating the Committee would like a better understanding for each action item, what are the outcomes of those action items.</p>	
<b>8. PUBLIC COMMUNICATIONS</b>	<p>There was no public communication.</p>	
<b>9. ADJOURN TO CLOSED SESSION</b>	<p><b>Motion:</b> To adjourn to closed session at <u>6:53pm</u>.</p> <p><b>Movant:</b> Kan</p> <p><b>Second:</b> Ting</p> <p><b>Ayes:</b> Kliger, Burn, Kan, Marfatia, Somersille, Ting, Falwell, Simon</p> <p><b>Noes:</b> None</p> <p><b>Abstain:</b> None</p> <p><b>Absent:</b> Po, Sharma, Currie</p>	<p><i>Adjourned to closed session at 6:53pm</i></p>

	<b>Recused:</b> None	
<b>10. AGENDA ITEM 17: RECONVENE OPEN SESSION/REPORT OUT</b>	Open session was reconvened at 7:14 pm. Agenda items 11-57 were covered in the closed session. During the closed session, the Committee approved the consent calendar: Minutes of the Closed Session of the Quality Committee (10/04/2021), Quality Council Minutes (10/06/2021), and Medical Staff Credentialing and Privileges Report.	
<b>11. AGENDA ITEM 18: CLOSING WRAP UP</b>	Chair Kliger reminder the Committee that the next meeting is December 6 <sup>th</sup> and the Committee can attend in-person.	
<b>12. AGENDA ITEM 19: ADJOURNMENT</b>	<b>Motion:</b> To adjourn at 7:17pm <b>Movant:</b> Burn <b>Second:</b> Falwell <b>Ayes:</b> Kliger, Burn, Kan, Marfatia, Somersille, Ting, Falwell, Simon <b>Noes:</b> None <b>Abstain:</b> None <b>Absent:</b> Po, Sharma, Currie <b>Recused:</b> None	<i>Adjourned at 7:17pm</i>

**Attest as to the approval of the foregoing minutes by the Quality, Patient Care and Patient Experience Committee of El Camino Hospital:**

DocuSigned by:  
  
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Julie Kliger, MPA, BSN  
Chair, Quality Committee

Prepared by: Nicole Hartley, Executive Assistant II